

13th Workshop for Rabies Warsaw - Poland

WORKSHOP
FOR RABIES
2022

Answers to satisfaction survey



**Nancy Laboratory for
Rabies and Wildlife**
EURL for rabies

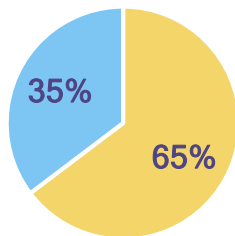


I. ORGANISATION OF THE SURVEY

1. Schedule

A survey was organized online from the 22nd of June to the 16th of August 2022. Laboratories who participated in the workshop were invited to take part to an online survey.

2. Participants of this survey



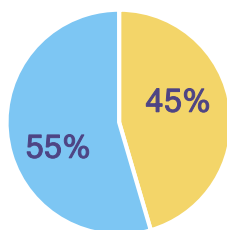
	Number of responses	Percentage
EU NRL	22	64,70%
Out of EU Laboratories	12	35,30%
Total	34	100%

■ EU NRL ■ Out of EU Laboratories

II. WORKSHOP RELATED QUESTIONS

A. EU laboratories answers

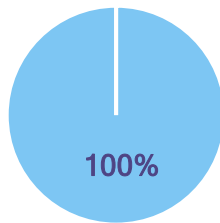
A.1 How did you attend the workshop?



	Number of responses	Percentage
Physically (in Warsaw)	10	45%
Remotely (via Teams)	12	55%
Total	22	100%

■ Physically (in Warsaw) ■ Remotely (via Teams)

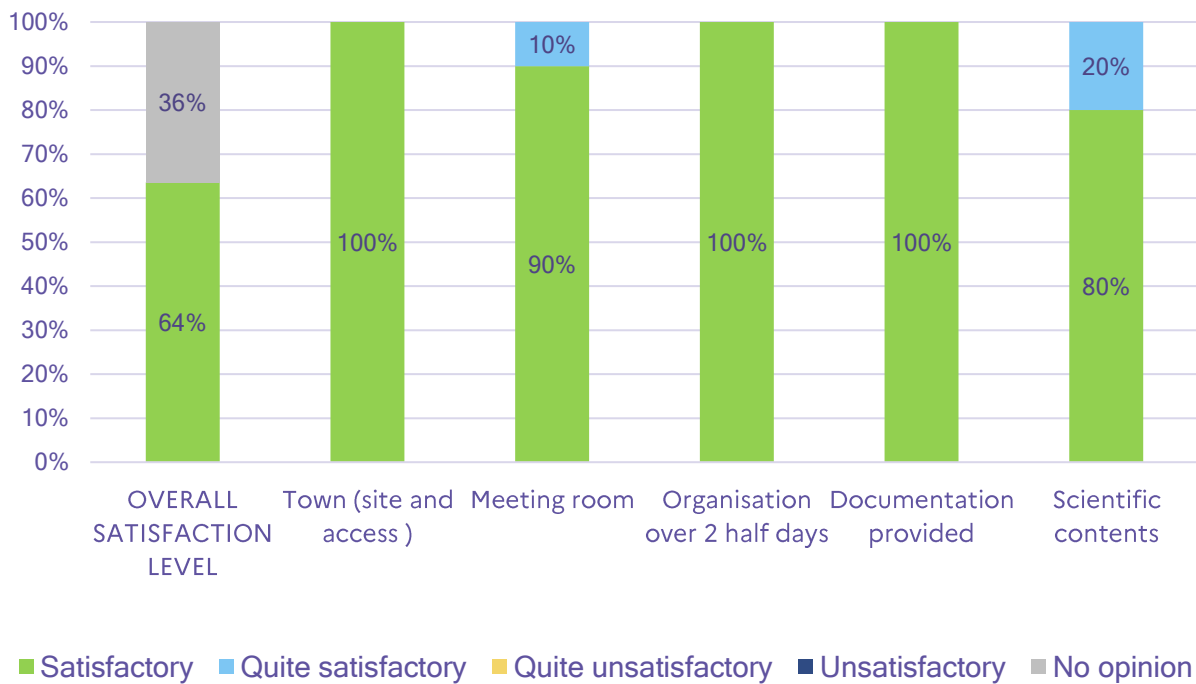
A.2 Was the general organisation satisfactory?



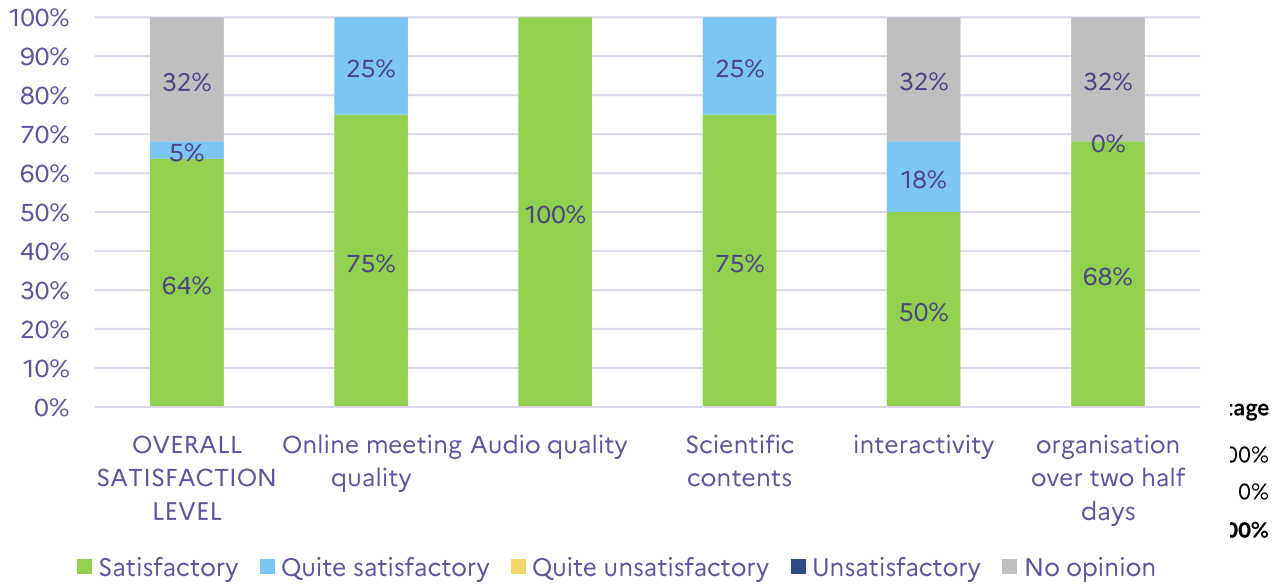
■ Yes

	Number of responses	Percentage
Yes	22	100%
No	0	0%
Total	22	100%

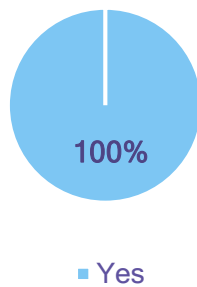
A.3 Your level of satisfaction while attending physically:



A.4 Your level of satisfaction while attending remotely:

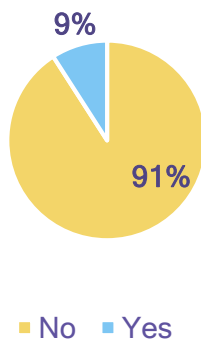


A.5 Do you think the workshop contributes in the improvement of your laboratory performances?



	Number of responses	Percentage
Physically (in Warsaw)	22	100%
Remotely (via Teams)	0	0%
Total	22	100%

A.6 Is there any topic not approached during the workshop you would have liked to appear on the agenda?



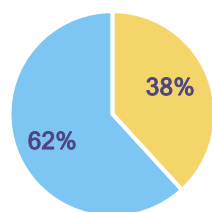
	Number of responses	Percentage
No	20	91%
Yes	2	9%
Total	22	100%

Regarding the question A.6 , attendees pointed out two topics, which were not on the agenda:

- “More detailed information on current test systems used and recommended, especially regarding qPCR systems.”
- Results from the PCR-only proficiency test

B. All laboratories answers

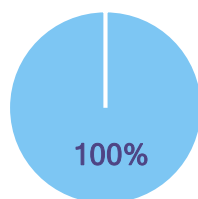
B.1 How did you attend the workshop?



	Number of responses	Percentage
Physically (in warsaw)	13	38%
Remotely (via Teams)	21	62%
Total	34	100%

■ Physically (in warsaw) ■ Remotely (via Teams)

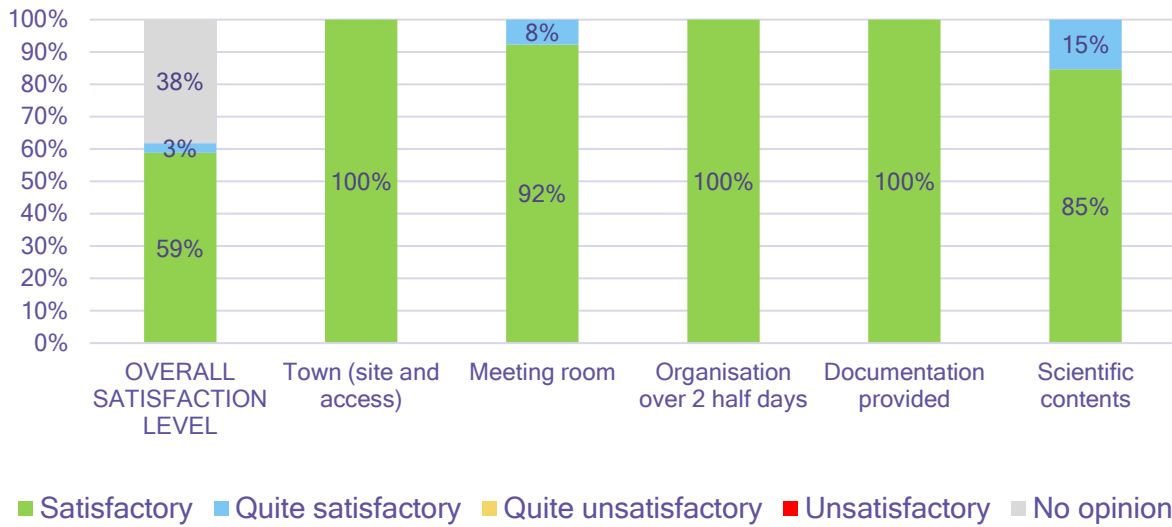
B.2 Was the general organisation satisfactory?



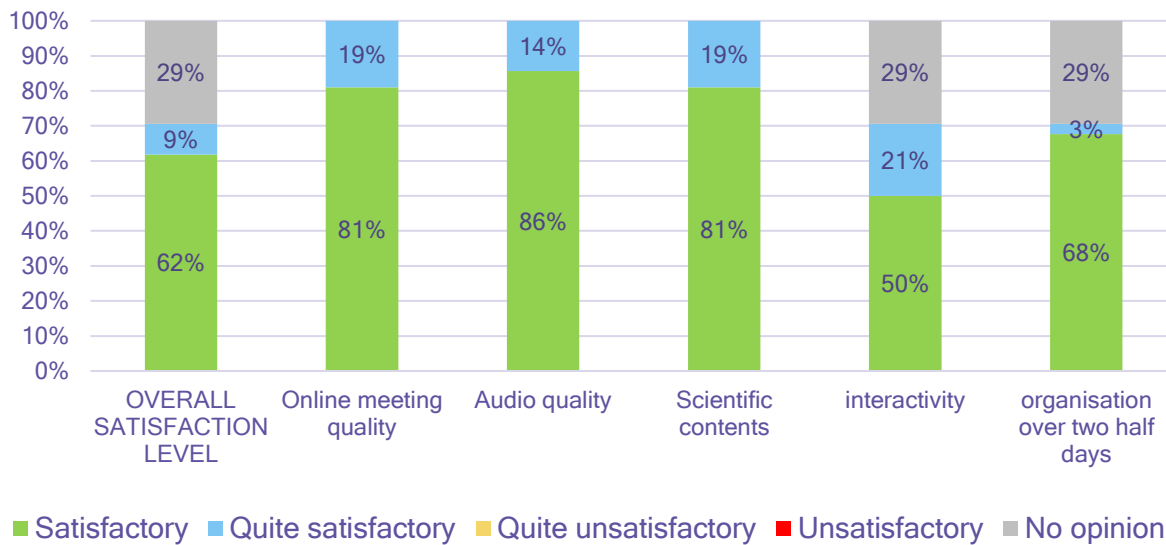
■ Yes

	Number of responses	Percentage
Yes	13	100%
No	0	0%
Total	34	100%

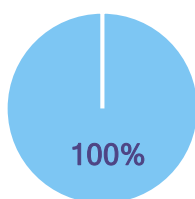
B.3 Your level of satisfaction while attending physically:



B.4 Your level of satisfaction while attending remotely:



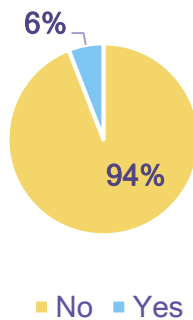
B.5 Do you think the workshop contributes in the improvement of your laboratory performances?



Yes

	Number of participants	Percentage.
Yes	34	100%
No	0	0%
Total	34	100%

B.6 Is there any topic not approached during the workshop you would have liked to appear on the agenda?



	Number of responses	Percentage
No	32	94%
Yes	2	6%
Total	34	100%

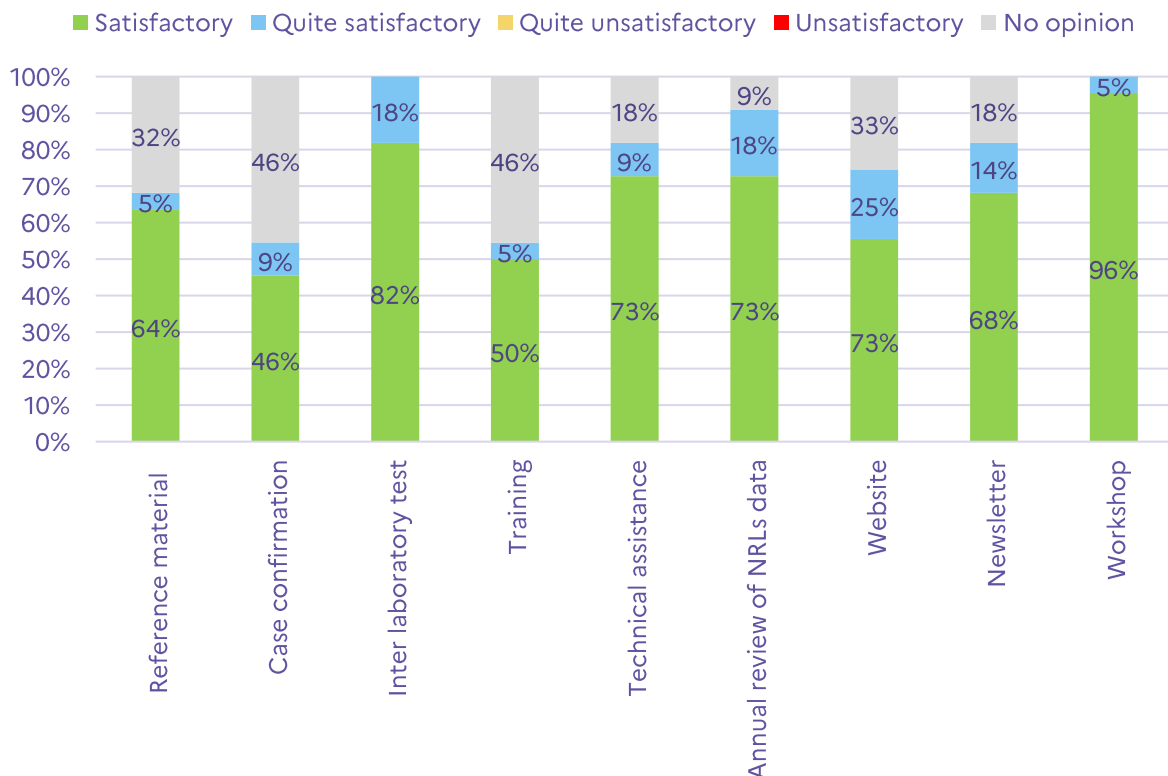
B.7 Comments:

Regarding this question, attendees pointed out two topics, which were not on the agenda:

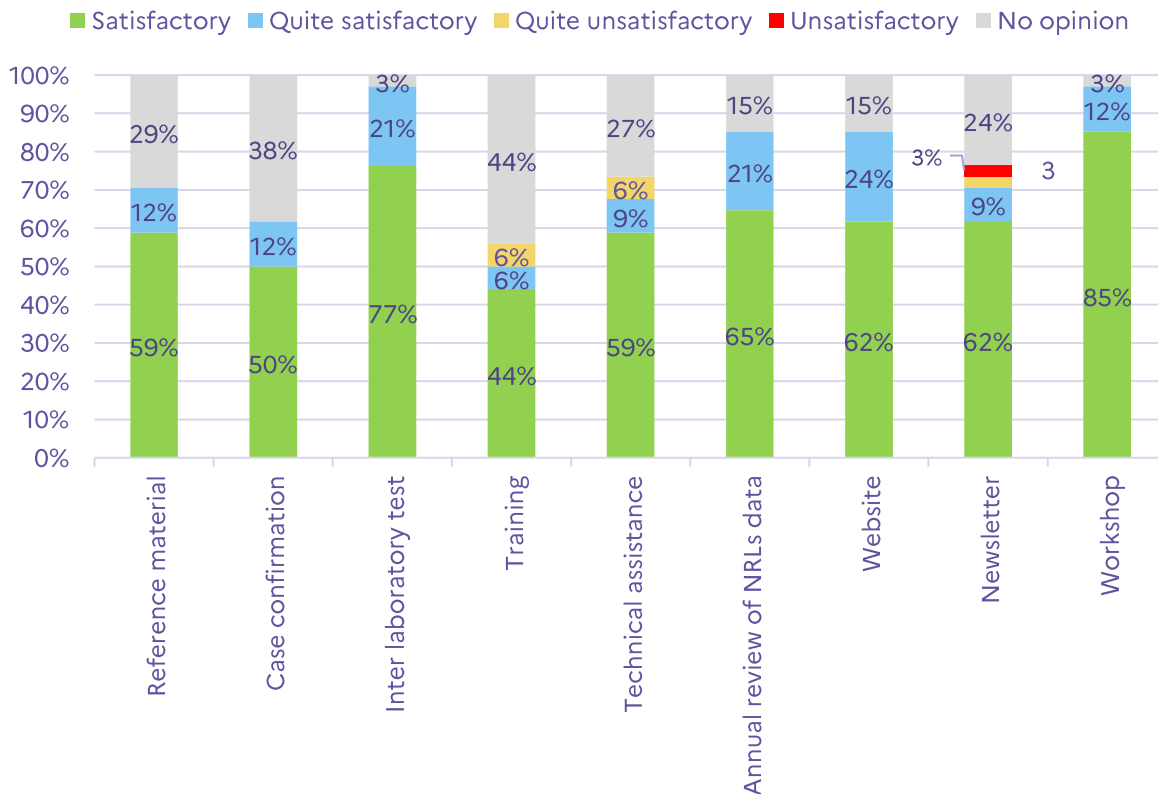
- “More detailed information on current test systems used and recommended, especially regarding qPCR systems.”
- “Results from the PCR-only proficiency test.”

III. EURL ACTIVITIES QUESTIONS

A. Your level of satisfaction regarding the EURL activities: (EU-Laboratories)



B. Your level of satisfaction regarding the EURL activities : (All-Laboratories)



IV. CONCLUSION

Results indicate a positive feedback from the EU National Reference Laboratories as well as other laboratories outside of the EU NRL network. Ninety eight percent of answers indicated "satisfactory" and "quite satisfactory" evaluations regarding the EURL activities.

As we are always trying to improve our quality of service and because your opinion is important to us, do not hesitate to contact us for suggestions, ideas or comments about the EURL activities.

The EURL team would like to thank the European commission for its support.

We would like to thank all the members of the NRL network as well, for their involvement in European uNION reference activities. We are also grateful for the implication of all the other participants from non-EU laboratories.

Finally, we express our gratitude to the Lyssavirus Unit staff and the administrative services of The Nancy Laboratory for Rabies and Wildlife for their contribution to the EURL activities.